

Janette Collier

LinkedIn Profile: <https://www.linkedin.com/in/janettecollierid/>

Online Portfolio: <https://www.jcollierlearning.com/>

Instructional Designer/eLearning Developer with 14 years experience designing, developing, and implementing learning solutions aligned to organizational goals. Designed and developed eLearning modules, performance support tools, and presentations for up to 2,000 learners in pediatric healthcare organization across 6 departments, serving 3 service lines. Professional experience includes corporate learning and development, peer training, and classroom teaching.

Core competencies include eLearning development utilizing Articulate Storyline and Rise 360, and TechSmith Camtasia; implementation of ADDIE and Agile methodologies; process streamlining, learning needs analysis, project management, instructor-led/virtual instructor-led training; multimedia creation; adopting emerging technologies into learning content.

CAREER HIGHLIGHTS

- Optimized onboarding training for front desk associates across 87 locations in 15 states with the design, development, and implementation of learning path consisting of 6 eLearning modules including interactive process simulations.
- Decreased time-to-competency for behavioral health (service line) employees by redesigning existing training videos to include interactive process simulations.
- Increased engagement for 2,000 learners with the design, development, and implementation of mandatory annual quality and safety training which presented the content in a highly interactive road trip simulation.

PROFESSIONAL EXPERIENCE

PM PEDIATRIC CARE Lake Success, NY | Remote

2021-2024

Pediatric healthcare organization providing urgent care, behavioral and school health services, and telehealth to pediatric patients with 87 offices located in 15 states.

Learning and Development Specialist | Instructional Designer | eLearning Developer

Designed and developed training solutions for onboarding process, urgent care front desk processes, behavioral and school health service lines. Managed LMS; maintained and updated annual compliance and safety training; assisted in managing company intranet; utilized Articulate Storyline, Rise 360, TechSmith Camtasia, Vyond animation software, WellSaid Labs voiceover, and Adobe Creative Suite.

- Increased time of service (TOS) payments by 30% within 6 months with the development and implementation of TOS and credit card on file (CCOF) training modules for front desk associates.
- Reduced IT service desk calls during onboarding by 70% with the development and implementation of interactive flowchart for systems registration.
- Generated career growth opportunities for company leaders with the design, development, and implementation of Quality & Safety and Quality Improvement learning paths.
- Optimized onboarding training for new hires of school health service line with the design and development of training path consisting of 5 modules including interactive process simulations.

MAYPEARL INDEPENDENT SCHOOL DISTRICT Maypearl, Texas

2013-2021

Public school district providing educational services to students in grades pre-k through 12.

Instructional Designer | Classroom Educator | Facilitator

Designed and led instruction to accommodate learner variability. Adapted instruction for electronic applications and pursued development of technological skills. Facilitated peer professional development.

- Optimized instructional methods for up to 40 instructors with the development of instructional guides suitable for 4 departments, supporting organizational initiative to improve learner performance in Language Arts skills.
- Increased learner performance by 5-15% every six weeks by redesigning curriculum to accommodate performance gaps reflected in data analysis.
- Increased skills growth of 100% of learners by developing an approach to implement and pilot a new learning program.
- As instructional leader of the departmental professional learning community, facilitated collaboration among colleagues, subject matter experts, and stakeholders.

FAITH FAMILY ACADEMY Waxahachie, Texas

2011-2012

Publicly funded charter school district providing educational services to students in grades pre-k through 12.

Instructional Designer | Classroom Educator

Designed and led instruction within 3 content areas. Served as lead instructor on the Language Proficiency Assessment Committee, assessing needs and implementing individualized learning goals for 25-30 English Language Learners.

- Redesigned content within a rigorous curriculum to meet the needs of 45- 50 learners daily.
- Developed hands-on learning experiences to teach complex concepts, delivering 3-5 learning experiences per week.
- Collaborated with colleagues and stakeholders to develop long and short-term schedules to meet organizational learning goals.

MAYPEARL INDEPENDENT SCHOOL DISTRICT Maypearl, Texas

2009-2011

Public school district providing educational services to students in grades pre-k through 12.

Instructional Designer | Classroom Educator

Designed, developed, and implemented learning experiences to 50 learners daily. Collaborated on a 5-member team to improve instruction and develop working relationships with managers and stakeholders.

- Developed hands-on learning experiences for 50-100 learners on a weekly basis.
- Planned, organized, and implemented large group stage performance which supported learning goals, consisting of 100 learners.
- Increased student skills growth by 10-15% within 6-8 weeks by developing a learning intervention course to address performance gaps.

EDUCATION

IDOL Courses Academy

Online career building for Instructional Design/eLearning

Texas Teacher Certification

iTeach, Texas

B.S. Human Services Management

University of Phoenix

General Studies/Education

Brigham Young University-Idaho